

## Your City of Chino

As City of Chino employees, our Mission Statement is...

*"Together we take pride in providing quality, caring service to our community."*

Our desire is to provide you, our customer, with the resources you need to lead a safe and healthy life. Included in this guide, is a list of the most commonly requested programs and services the City of Chino has to offer. We hope you find it useful in connecting with the resources you need.

If you do not find the program or service that you are looking for, please call the City of Chino switchboard at **(909) 627-7577**.



**City of Chino**  
13220 Central Avenue  
Chino, CA 91710  
Phone: 909-627-7577  
Website: [www.cityofchino.org](http://www.cityofchino.org)

# Who Do I Call When...?



*A Citizen's Guide to the Services  
Provided by the City of Chino*



City of Chino  
13220 Central Avenue  
Chino, CA 91710  
(909) 627-7577

# Who Do I Call When I Need Assistance With...

Abandoned Vehicles		Handbills/Fliers.....	Code Enforcement	.....591-9809	Political Sign Removal.....	Code Enforcement	.....591-9809
Private property.....	Code Enforcement	Hazardous Waste.....	Pub Works.....	.....464-8371	Potholes.....	Pub. Works.....	.....591-9837
Public property.....	Police.....	Housing Loans/Grants.....	Housing.....	.....591-9814	Preschool Resources .....	T.Y.K.E.S./Comm. Svc. ....	.....590-2612
Adult Sports.....	Comm. Svc.....	Job Hotline.....	Human Resources	.....591-9808	Recycling Information		
After School Programs....	Comm. Svc.....	Landlord-Tenant Mediation			Waste Management.....	í í í í í í	800-423-9986
Animal Problems.....	Inland Humane.....	Inland Valley Fair Housing.....		.....984-2254	City Recycling Hotline	Administration.....	.....590-5526
Banners		Library.....	Chino Library.....	.....465-5280	Senior Center.....	Comm. Svc.....	.....591-9836
Private property.....	Planning.....	Licenses			Sewers/Drains.....	Pub. Works.....	.....591-9837
Public property.....	Comm. Svc.....	Bicycle.....	Police.....	.....591-9873	Sidewalk Repair.....	Pub. Works.....	.....591-9837
Battery Disposal.....	Pub Works.....	Business.....	Finance.....	.....591-9818	Sign Removal.....	Code Enforcement	.....591-9809
Bicycle Registration.....	Police.....	Dog/Pet.....	Inland Humane....	.....623-9777	Shopping Cart Removal.....	Pub. Works.....	.....591-9837
Boats		Lights			Street Cleaning.....	Pub. Works.....	.....591-9837
Sidewalk/Street.....	Police.....	Street Light Repair....	Pub Works.....	.....591-9837	Street Light Repair.....	Pub. Works	.....591-9837
Private Property.....	Code Enforcement	Litter			Street Maintenance .....	Pub. Works.....	.....591-9837
Building Permit.....	Building.....	Vacant Lots.....	Code Enforcement	.....591-9809	Substance Abuse Education	Comm. Svc.....	.....591-9822
Burglary Investigation....	Police.....	Public Parks.....	Pub. Works.....	.....591-9837	Teen Center.....	Comm. Svc.....	.....517-3700
Business License.....	Finance.....	Lost & Found Items.....	Police.....	.....628-1234	Teen Pregnancy.....	Comm. Svc.....	.....591-9822
Business Resources.....	Redevelopment....	Monte Vista Park.....	Comm. Svc.....	.....627-2674	Theater (7th Street Community Theater).....		.....590-1149
Chamber of Commerce....		Mosquitoes			Traffic Problems.....	Police.....	.....591-9887
City Building Rental	Comm. Svc.....	West Valley Vector Control.....		.....627-0931	Transients.....	Police.....	.....628-1234
Community Building.....	Comm. Svc.....	Motor Homes/RV's			Traffic Signal Out.....	Police.....	.....628-1234
Council Meeting Info.....	City Clerk.....	Private Prop.....	Code Enforcement	.....591-9809	Trash Cans		
Counseling.....	Comm. Svc.....	Public Street.....	Police.....	.....628-1234	Additional Cans.....	Finance.....	.....591-9820
Crime Prevention.....	Police.....	Municipal Code.....	City Clerk.....	.....590-5562	Collection...Waste Management.....		800-423-9986
Crime Statistics.....	Police.....	Neighborhood Activity Ctr.....	Comm. Svc.....	.....590-5575	Trash Scavengers.....	Police.....	.....628-1234
Domestic Violence.....	Comm. Svc.....	Noise			Tree Trimming.....	Pub. Works.....	.....591-9837
Dumping (Illegal).....	Police.....	Construction.....	Code Enforcement	.....591-9809	Vendors (Illegal).....	Code Enforcement	.....591-9809
Dumpster Rental (temporary)	Western Waste...800-423-9986	Music.....	Police.....	.....628-1234	Voter Registration		
Election information.....	City Clerk.....	Operator.....	City Switchboard...	.....627-7577	Mail-In forms.....	City Clerk.....	.....590-5562
Emergency.....	Police/Fire.....	Paint Disposal.....	Pub Works.....	.....464-8371	San Bernardino County Registrar of Voters .....		387-8300
Family Counseling.....	Comm. Svc.....	Park Reservations.....	Comm. Svc.....	.....591-9834	Youth Sports.....	Comm. Svc.....	.....590-5575
Fences/Disputes.....	Code Enforcement	Park Maintenance.....	Pub. Works.....	.....591-9837	Water Bill Problems.....	Finance.....	.....591-9820
Fire Hazards.....	Fire District.....	Parking Problems			Water Leak (outdoors).....	Pub. Works.....	.....591-9837
Fire Hydrant Leak.....	Pub Works.....	Violations.....	Police.....	.....628-1234	Weed Abatement		
Freeway Problems.....	Cal-Trans.....	Parenting Classes.....	Comm. Svc.....	.....591-9822	Private Property.....	Fire.....	.....902-6285
Garage Conversions.....	Building.....	Permits			Public Property.....	Code Enforcement	.....591-9809
Graffiti		Construction.....	Building.....	.....591-9813	Yard Sale Concerns.....	Code Enforcement	.....591-9809
In progress.....	Police.....	Home Busn.....	Planning.....	.....591-9812	Youth Museum.....	Comm. Svc.....	.....464-0499
Completed.....	Pub. Works.....	Land Use.....	Planning.....	.....591-9812	Zoning Issues.....	Planning.....	.....591-9812
Grants		Open Air Sales.....	Planning.....	.....591-9812			
CDBG.....	Comm. Svc.....	Parking.....	Police.....	.....591-9887			
Home Improvement..	Housing.....	Planning.....	Planning.....	.....591-9812			
		Sign.....	Planning.....	.....591-9812			
		Swimming Pool.....	Building.....	.....591-9813			

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