



City of Chino Residential Waste and Recycling Service Guide



Waste Management Proudly Serving the City of Chino Cart Information:



**Trash- 96 Gallon
Black Cart**
No household hazardous waste.



**Recycle- 96 Gallon
Gray Cart**
Please see reverse for list of
acceptable recyclables.



**Green Waste- 96 Gallon
Green Cart**
Yard waste such as leaves and
grass clippings.

Cart Service Reminders

1. Place all waste in the appropriate container and close the lid.
2. All trash, recyclables, and green waste outside the cart will not be collected.
3. Place your carts at the curb by 6:00 a.m. on collection day. Emptied carts must be removed from curbside by 6:00 p.m. on the same day.
4. Roll carts into the street and place them against the curb, handles facing your home. Place carts at least two feet apart from other carts and objects.
5. Do not place green waste or recycling in plastic bags.

Note: Additional trash, recycle, and green waste carts are available for a nominal fee. Contact the City of Chino at (909) 334-3264 for more information. Residents with a cracked or broken trash, recycling or green waste cart are eligible for a free replacement.

Holiday Schedule

Waste collection does not occur on the following holidays:

- New Year's Day • Labor Day
- Memorial Day • Thanksgiving Day
- 4th of July • Christmas Day

When a holiday falls on a weekday, collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delay in service.

Billing

Residential services are billed by the City of Chino. For billing questions, please contact the City of Chino at (909) 334-3264. For questions regarding the collection service of your trash, recycling and green waste, please contact Waste Management at (800) 423-9986.



Waste Management Customer Service
Phone: (800) 423-9986

Live Chat via customer service tab on wm.com
home.wm.com/chino

Bulky Item Collection

Residents with curbside cart service may request three times in a calendar year, the free pick up of household bulky items. Additional bulky items are available at a nominal cost.

Bulky items include: couches, washers, dryers and refrigerators. Bulky items do not include large items such as car bodies or construction and demolition waste, tires, hazardous waste or any other items that cannot be handled by two persons. For a full list of acceptable bulky items, please visit: home.wm.com/chino.



Disposal of Used Motor Oil

Waste Management offers free pickup of residentially generated used motor oil (not to exceed two gallons per week). All oil must be placed in a screw top container to avoid spills. Place all containers at the curbside alongside your trash cart. Please contact Waste Management customer service (800) 423-9986 at least 24 hours in advance of your regular collection date to schedule.



Used Battery Recycling

Residents can drop off used household batteries in the Battery Recycling containers at Chino's City Hall.

Christmas Tree Recycling

Waste Management will collect and recycle Christmas trees, starting on December 26, for two (2) consecutive weeks at no additional charge.

- Trees longer than four (4) feet must be cut in half.
- Please remove all decorations including tinsel, lights, ornaments and tree stands.
- Flocked trees will be collected by the trash truck but cannot be recycled.



Household Hazardous Waste

The City of Chino's Household Hazardous Waste (HHW) Program provides Chino residents with a safe and convenient disposal option for common household products containing chemicals. For more information, please call the City of Chino's HHW Program at (909) 334-3472 or visit them online at www.cityofchino.org.



Household hazardous waste includes: used oil filters, paint, antifreeze, batteries, propane tanks, pesticides, household cleaners, pool chemicals, sharps/needles, and fluorescent bulbs.

Disposal of Sharps

To order a Sharps container, please call (800) 423-9986 and one will be delivered to your home. Once the container has been filled, simply place it in the mail-back box and give it to your mail carrier. Residents will receive one free Sharps Mail-Back container per year. A second and third kit are available for a \$5.00 co-pay. Only one Sharps Mail-Back kit can be requested at a time.



Temporary Bin & Roll-Off Service

Large bins are available for rent to help you dispose of waste from home remodeling, major landscaping, roofing, or other big household projects. For rates and other information, please call (800) 423-9986.



RECYCLE OFTEN.
RECYCLE RIGHT.™

Yes in Recycling Cart:



Plastic Bottles & Containers



Food & Beverage Cans



Glass Bottles & Jars



Paper



Flattened Cardboard & Paperboard



Food & Beverage Cartons

Please do not include:



NO Food Waste



NO Plastic Bags & Film



NO Foam Cups & Containers



NO Needles

To learn more about becoming a recycling ambassador visit: RecycleOftenRecycleRight.com